



GENERAL® FOODSERVICE – RETAIL WARRANTY

GENERAL® LIMITED WARRANTY: The Legacy Companies® warranty applies to all equipment that has been unaltered, properly installed and maintained in accordance with national and local codes and in accordance with the GENERAL® installation manuals.

GENERAL® products are warranted to the original purchaser to be free from defects in material and workmanship under normal use and service for a period of one (1) year from the date of purchase. Parts wear is not considered a defect. This warranty does not apply to equipment damaged, altered, or abused, accidentally or intentionally, modified by unqualified service personnel or with missing or altered serial name plates. GENERAL® agrees to repair or replace defective parts due to flaws in material or workmanship during the warranty period. Labor to repair or replace defective parts shall be warranted when and only performed by an authorized GENERAL® service agency. Travel over fifty (50) miles, holiday or overtime labor charges are not covered. Any use of any third-party or non GENERAL® replacement parts will void the warranty.

WARRANTY CLAIMS

All claims for GENERAL® products should include; model and serial number, proof of purchase, date of installation, authorized GENERAL® dealer, and all pertinent information supporting the existence of the alleged defect. Warranty registration must be completed and received within 10 days of installation for warranty activation. GENERAL®'s obligation under this warranty shall be limited to the repair or at the sole discretion of The Legacy Companies® management, the replacement of the unit. In the event of a failure please contact The Legacy Companies® Technical Service department at **877.368.2797** for diagnosis and instructions. GENERAL® will not be held responsible for spoilage of products, loss of sales or consequential damages.

WARRANTY EXCLUSIONS

GENERAL®'s sole obligation under this warranty is limited to the repair or replacement of the item subject to the additional limitations below. The warranty neither assumes nor authorizes any person to assume obligations other than those expressly covered by this warranty.

*COVERAGE LIMITATIONS: This limited warranty does not cover equipment used for residential or non-commercial purposes. Nor does it cover parts and accessories not originally sold with or as a component of equipment.

*NO CONSEQUENTIAL DAMAGES: GENERAL® will not be held responsible for economic loss or special, indirect, or consequential damage including with limitation; losses or damages arising from food or product spoilage.

*WARRANTY IS NOT TRANSFERABLE: This warranty is not assignable and applies only to the original purchaser to whom the GENERAL® unit was delivered. Any such assignment or transfer shall void the warranties herein made and shall void all warranties express or implied, including any warranty of merchantability or fitness for a particular purpose.

*IMPROPER USAGE: GENERAL® assumes no liability for parts or labor coverage for component failure or other damages resulting from improper usage or installation or failure to clean and/or maintain the product as set forth in the warranty packet provided with the unit.

*CONSEQUENTIAL DAMAGES: GENERAL® is not responsible for the repair or replacement of any parts that its authorized servicer determines have been subjected after the date of manufacture due to improper maintenance (such as rust) alteration, neglect, abuse, misuse, accident, damage during transit or installation, fire, flood, vandalism, or Acts of God.

*IMPROPER ELECTRICAL CONNECTIONS: GENERAL® is not responsible for the repair or replacement of failed or damaged components resulting from electrical power failure, the use of extension cords, low voltage or voltage drops to the unit.

*NO IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE: There are no other warranties statutory, expressed or implied except the one (1) year repair or replacement. This warranty is exclusive and in lieu of all other warranties including implied and merchantability or fitness for a particular purpose. There are no other warranties which extend the description on the face hereof.

*OUTSIDE UNITED STATES: This warranty does not apply to, and GENERAL® is not responsible for, any warranty claims made on products sold or used outside of North America or any territories of the United States.

RESIDENTIAL, FOOD TRUCK, MOBILE, and OUTDOOR COMMERCIAL USE WARRANTY

*Residential, Food Truck, Mobile, and Outdoor customers in the Contiguous United States shall receive thirty (30) days of replacement warranty coverage from the original date of delivery; excluding all applicable shipping costs, duties, taxes, and fees provided by your authorized dealer following appropriate troubleshooting steps.